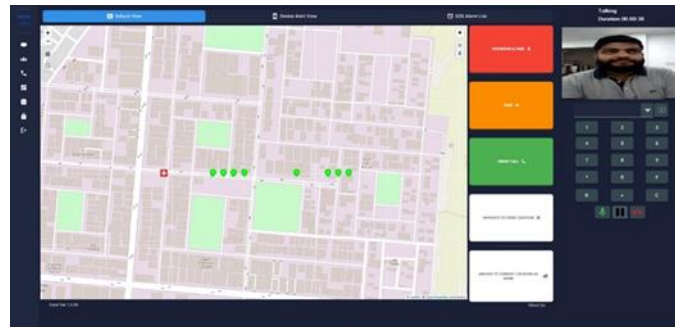# REMCON QRT SYSTEM

Ruggedized Phones

Central Console with MAP (Custom MAP)

Latest Integration Remcon Security Command and Control Centre Emergency Communication and QRT Dispatch System. Once an alarm is received it is very important to have an emergency communication system and dispatch QRT vehicle or person nearest to area of alarm. Person can reach the area of alarm and give a video or audio proof to the central security control room.

An efficient emergency response system that prioritizes safety and minimizes risks involves several key components, especially in scenarios where an alarm is triggered:

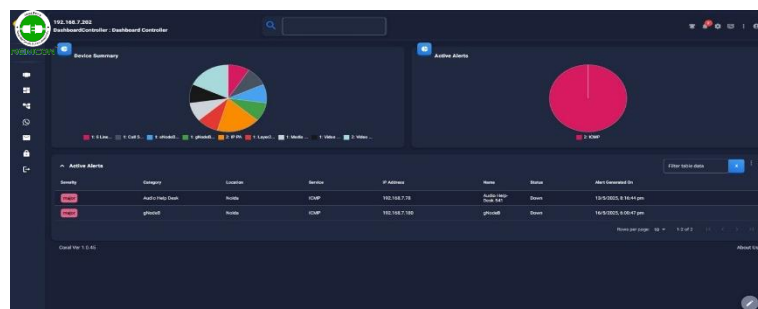### 1. emergency communication system

- This system ensures rapid and clear communication between the alarm site, the central security control room, and the QRT (Quick Response Team).
- It should be robust and capable of functioning even when traditional communication channels (like phone lines or cellular networks) are disrupted.
- Utilize multiple communication methods such as text messages, emails, mobile app alerts, and voice calls to guarantee that critical information reaches everyone involved promptly.

2. QRT dispatch

- Upon verification of a legitimate alarm, the system should automatically identify and dispatch the QRT vehicle or personnel nearest to the alarm location.
- Real-time tracking of QRT locations allows for efficient dispatching and minimizes response times.

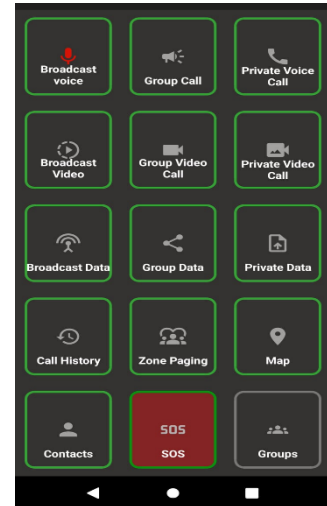### 3. real-time verification (video and/or audio)

- This is a crucial element for confirming the nature of the alarm and avoiding false alarms.
- When an alarm is triggered, the system should allow security personnel or operators to access live video feeds and/or audio from the alarm site.
- This visual and/or auditory evidence helps determine if the alarm is genuine, caused by a security breach, fire, or other emergency, or if it is a false alarm triggered by things like environmental factors or system malfunctions.

Manufacturing Plant - Factory No S-20, Site -IV, Industrial Area, Sahibabad, Ghaziabad UP-201010
Email: info@remconsecurity.com   Contact No.: +91-9773980178
More Details please visit: www.remconsecurity.com

REMCON QRT SYSTEM

FUNCTIONALITIES OF QRT SYSTEM

i. Live tracking of entire security personnels deployed in field.

ii. Automatic highlighting of nearest personnel

iii. Zone-based grouping

iv. Push to talk

v. Uploading videos/pictures to ICCC from field.

vi. Video conference between field security person with control room.

vii. Alarm on disconnection of any mobile handset

viii. Alarm on low battery of handsets

ix. Live video conference with entire team

x. Alerts when handsets move out of signals

xi. One-to-one private calls

xii. Broadcast/Multicast modes

xiii. Geo-spatial Map Interaction

xiv. Deployment of handsets for each QRT vehicles.

xv. Location histories for all on field security personnel.

QRT Vehicle Phone

Smart phone with QR reading for tracking

Comprehensive Field Phone GUI

IP Video calling to static desk

Track visitor online

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